# LASHEES

SUBSCRIPTION & PAYMENT TERMS

*Version 13 — 24 October 2026*

## Contract accepted when you subscribe to a photo tier

These terms apply to paid photo-slot subscriptions purchased in the Lashees iOS or Android app. They supplement the Terms of Use.

| | |
|---|---|
| **Operator** | LASHEES, French simplified joint-stock company (SAS) |
| **SIREN / RCS** | 995 357 217 / 995 357 217 RCS Créteil |
| **Registered office** | 9 rue de la Gare, 94230 Cachan, France |
| **Share capital** | EUR 10,000 |
| **VAT** | FR92 995 357 217 |
| **President** | OL2 |
| **Managing Director** | Luis Manuel Ramos Da Costa |

### Structure of the Lashees legal documents

| Level | Document | How it applies |
|---|---|---|
| 1 | Terms of Use | Accepted when you create your account |
| 2 | **Subscription & Payment Terms** (this document) | Accepted when you subscribe to a photo tier |
| 3 | Information Notices | For information — no acceptance required |

# Contents

1. Seller
2. Acceptance and Relationship with the Terms of Use
3. Clear Purchase Information
4. Payment Channels
5. Automatic Renewal
6. Cancellation
7. Right of Withdrawal
8. Refunds
9. Price and Allowance Changes
10. Legal Guarantee of Conformity
11. No Guaranteed Outcome
12. Governing Law, Disputes and Language
13. Contact

Annex — Model Withdrawal Form

Contact: billing@lashees.me · legal@lashees.me · support@lashees.me

# Subscription & Payment Terms

Last updated: 24 October 2026

These terms apply to a single monthly auto-renewing subscription providing additional photo slots according to the selected tier purchased by men within the iOS or Android app. Additional photo slots only affect the visibility of men's profiles, which are the only profiles shown in women's feeds; this is why they are offered to men only. Women do not pay for the Service. There are no paid credits, boosts or direct web purchases.

## 1. Seller

The seller is LASHEES, SAS with share capital of EUR 10,000, registered with the Créteil Trade and Companies Register under number 995 357 217, VAT number FR92 995 357 217, whose registered office is at 9 rue de la Gare, 94230 Cachan, France ("Lashees", "we", "us"). Billing contact: billing@lashees.me. Telephone: +33 1 59 35 35 40.

## 2. Acceptance and Relationship with the Terms of Use

You accept these Subscription & Payment Terms when you confirm a purchase in the app. They are made available on the purchase screen before payment.

These terms supplement the Lashees Terms of Use, which continue to apply. If the two conflict on a matter relating to a paid subscription, these Subscription & Payment Terms prevail.

The Privacy Policy explains how purchase-related data is processed. It is provided for information and does not require acceptance.

## 3. Clear Purchase Information

A man may publish up to three photos free of charge and up to 50 photos in total. A single monthly subscription is available in tiers offering different numbers of additional photo slots. Before payment, the purchase screen displays the selected tier's price, duration, total photo allowance and renewal terms, in local currency and including taxes (in euros including VAT for users in France). You may freely replace a photo in an active slot.

The subscription is linked to your Lashees account and can be used on iOS and Android with that same account. Billing and management remain with the store where it was purchased; changing devices does not transfer billing to a different store.

## 4. Payment Channels

- Purchases within the iOS app are billed by Apple App Store.
- Purchases within the Android app are billed by Google Play.
- No direct web checkout is offered at launch.

## 5. Automatic Renewal

Your selected subscription tier is monthly and renews automatically until cancelled through the store that billed it. The store displays the billing date and price. Manage the subscription through the Apple or Google account used for purchase.

## 6. Cancellation

Cancel the subscription or change its tier through the Apple App Store or Google Play. The app provides a direct link to the subscription management page of the store that billed you. Cancellation prevents the next renewal; paid entitlements remain available until the end of the paid period. The store shows when a tier change will take effect.

If the photo allowance falls when a change takes effect or the subscription ends, you choose which photos to retain within the new allowance. If you make no choice, the first photos in your profile order are retained and excess photos are deleted. Lashees tells you which photos will be deleted and when.

Deleting your account, including after withdrawal of consent to sensitive-data processing, does not itself cancel the store subscription. You must cancel separately in your Apple or Google account to prevent future renewals.

## 7. Right of Withdrawal

As a consumer, you may withdraw from a subscription within 14 days of the day you first subscribe to it, without giving any reason and without penalty.

**Activation and withdrawal.** Activating the subscription does not waive the right of withdrawal or imply an express request for early performance. Where no express request to start performance before the end of the withdrawal period has been obtained, no charge for service provided during that period is deducted when you exercise your right of withdrawal.

**How to withdraw.** Before the period expires, inform us of your decision using the withdrawal function in the app, by email to billing@lashees.me, or by post to LASHEES, 9 rue de la Gare, 94230 Cachan, France. You may use the model withdrawal form in the Annex, but this is not required. We acknowledge receipt of your withdrawal without delay on a durable medium.

**Refund.** Any amount due to you is refunded no later than 14 days after we are informed of your withdrawal, using the same means of payment as the purchase. Purchases billed by Apple or Google are refunded through that store.

Withdrawal is different from cancellation: cancelling (Article 6) only stops future renewals and does not by itself refund the current paid period.

## 8. Refunds

If Lashees closes your account for a reason other than your breach of the Terms of Use, or stops offering paid photo slots, the unused portion of your current paid period is refunded. Apart from these cases and the refunds provided for by law and by these terms (withdrawal, lack of conformity, termination after a change), no voluntary refund policy is offered at launch. For an Apple-billed purchase, submit a refund request through Apple; for a Google Play-billed purchase, submit it through Google Play. If you cannot resolve a request through the store, contact billing@lashees.me. These store procedures do not remove any mandatory statutory rights.

## 9. Price and Allowance Changes

The free photo allowance and subscription prices may change. Existing paid periods are never repriced retroactively.

Any price increase for an existing subscription is notified in advance and applies only with your consent, given through the store that billed you. Without your consent, the subscription ends at the end of the current paid period.

If a change to the free photo allowance or to the paid service has more than a minor negative impact on an active subscription, we will inform you clearly and in advance on a durable medium. You may then terminate the subscription free of charge within 30 days of receiving this information or of the change taking effect, whichever is later.

## 10. Legal Guarantee of Conformity

The guarantee is provided by LASHEES, 9 rue de la Gare, 94230 Cachan, France. Contact: billing@lashees.me — +33 1 59 35 35 40. Continuous digital-service supply: English translation of the statutory information under Article D. 211-4 of the French Consumer Code.

The consumer is entitled to the legal guarantee of conformity for any lack of conformity appearing throughout each monthly period of supply of the subscription, including renewed periods, from the supply of the digital service. During this period, the consumer need establish only that a lack of conformity exists, not when it arose.

The legal guarantee requires all updates necessary to maintain the conformity of the digital content or service throughout that period.

It entitles the consumer to have the digital content or service brought into conformity without undue delay after their request, free of charge and without significant inconvenience.

The consumer may obtain a price reduction while keeping the digital content or service, or terminate the contract and obtain a full refund in return for giving it up, if:

1. The trader refuses to bring it into conformity;
2. Bringing it into conformity is unduly delayed;
3. It cannot be brought into conformity without costs to the consumer;
4. Bringing it into conformity causes significant inconvenience to the consumer;
5. The lack of conformity persists despite an unsuccessful attempt to bring it into conformity.

The consumer may also obtain an immediate price reduction or termination if the lack of conformity is sufficiently serious. They need not first request that the digital content or service be brought into conformity.

Where the lack of conformity is minor, the consumer may terminate only if the contract does not provide for payment of a price.

Any period during which the digital content or service is unavailable while being brought into conformity suspends the remaining guarantee period until conforming digital content or service is supplied again.

These rights arise under Articles L. 224-25-1 to L. 224-25-31 of the French Consumer Code.

A trader who in bad faith obstructs the legal guarantee of conformity may incur a civil fine of up to EUR 300,000, which may be increased to 10% of average annual turnover (Article L. 242-18-1 of the French Consumer Code).

The consumer also benefits from the legal guarantee against hidden defects under Articles 1641 to 1649 of the French Civil Code for two years after discovery of the defect. This gives a right to a price reduction if the digital content or service is kept, or a full refund in return for giving it up.

## 11. No Guaranteed Outcome

The number of published photos proportionately increases a man's chances of appearing in eligible women's feeds. Selection remains random within the age and approximate-location rules. Payment does not guarantee a number of impressions, views, lashes, conversations, dates or relationships.

## 12. Governing Law, Disputes and Language

French law applies, without depriving consumers of mandatory protections in their country of residence. For a purchase dispute, contact billing@lashees.me first. If no solution is found, you may refer the dispute free of charge to the consumer mediator: [TO COMPLETE: name, website and postal address of the consumer mediator]. French consumers may also use SignalConso.

These terms are available in French and English. In case of discrepancy, the French version prevails.

## 13. Contact

LASHEES — 9 rue de la Gare, 94230 Cachan, France — billing@lashees.me

# Annex — Model Withdrawal Form

Complete and return this form only if you wish to withdraw from a subscription.

To LASHEES, 9 rue de la Gare, 94230 Cachan, France — billing@lashees.me

I hereby give notice that I withdraw from my contract for the following service: subscription to the selected photo-slot tier.

Subscribed on: _____

Store transaction or order reference: _____

Name of the consumer: _____

Address of the consumer: _____

Email address used for the Lashees account: _____

Signature (only if this form is sent on paper): _____

Date: _____